

# eONE™ User Manual

Instructional Video at [www.masterlock.com](http://www.masterlock.com)  
**INDOOR USE ONLY**  
 (between 0°C to 50°C)  
 Do not allow lock to get wet.

**KEEP THIS USER MANUAL FOR REFERENCE**

For Backup Master Code, visit [masterlockvault.com](http://masterlockvault.com) and enter Vault® Product Code at right.  
 Pour le Code Master de secours, visitez le site [masterlock.com](http://masterlock.com) et saisissez le code produit Vault® indiqué à droite.  
 Den Notfall-Mastercode erhalten Sie auf der Website von [masterlockvault.com](http://masterlockvault.com) nach Eingabe des rechts angegebenen Vault®-Produktcodes.

Vault® Product Code  
 Code Produit Vault®  
 Vault® Produktcode

Primary Code  
 Code primaire  
 Administratorcode

## QUICK START GUIDE

- OPEN THE LOCK** the first time with the factory-set **PRIMARY CODE** above, by pressing the 4 corresponding arrow buttons in the sequence shown. Do not pull on the shackle when entering the code.
- When the center button lights green, open the lock within 5 seconds or it will relock.



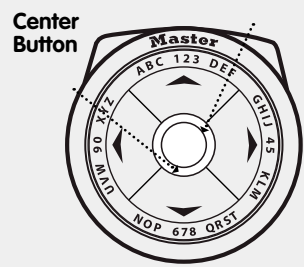
You can use the **PRIMARY CODE** as your everyday code or you can change it.

### HOW TO CHANGE THE PRIMARY CODE



**READ THOROUGHLY!** Steps must be performed within 5 seconds of each other or lock will time out and go into sleep mode.

- With the lock open, **press and hold center button** for 2 seconds. Center button will light white, indicating the lock is in program mode. The UP arrow will light, indicating a Primary Code is stored there.



- Press the **UP arrow**. The UP arrow is the only position in which you can program and store the Primary Code.
- Press the **center button**. The UP arrow will blink twice, indicating the PRIMARY CODE is ready to be changed.
- Enter a **new code as a sequence** of arrows, letters or numbers by pressing the corresponding buttons. The sequence must be at least 4 and no more than 12 positions in length.
- Press the **center button**. It will flash white.
- Re-enter the **code** entered in step 4 to confirm.
- Press the **center button**. It will light green to indicate you have successfully changed the PRIMARY CODE. **Store your code at [www.masterlockvault.com](http://www.masterlockvault.com).**

Fig. A



### HOW TO ADD, CHANGE, OR DELETE CODES

**IMPORTANT!** Steps must be performed within 5 seconds of each other or lock will time out and go into sleep mode.

Primary Code is always stored in the UP arrow position and can only be changed, not deleted. Guest Codes can only be stored in the RIGHT, DOWN or LEFT arrow positions and can be changed or deleted. (Fig. A)

- Open the lock using the Primary or Backup Master Code.
- Press and hold the center button for 2 seconds. Center button lights white indicating program mode.
- Each arrow position with a stored code lights blue.
- Press the arrow where a new code will be stored or an existing code will be changed or deleted.
- Press the center button. The selected arrow from step 4 blinks twice.
- If adding or changing a code:**
  - Select a new code, between 4-12 positions in length, using directions, letters, or numbers. (Fig. A)
  - Enter that code by pressing the corresponding arrows.
  - Press the center button.
  - Re-enter the code entered in step 8 to confirm code.
  - Press the center button.
  - Repeat steps 2-11 to program additional codes.
- If deleting a Guest Code:**
  - Press and hold the selected arrow for 5 seconds until center button lights green. Code deletion is complete.
- Save your codes below or store them safely at: [www.masterlockvault.com](http://www.masterlockvault.com).

### CODE TYPES

#### Primary Code (Factory-set code, shown above):

- Stored at the UP arrow position.
- Total access and programming control.
- For greater security, use a longer code with multiple directions.
- Can be changed, but not deleted.
- Must be 4-12 positions in length.

#### Backup Master Code:

- Visit [masterlockvault.com](http://masterlockvault.com) and enter Vault® Product Code shown above right.
- Factory-set code, unique to this lock, cannot be changed or deleted.
- When entering your Backup Master Code, press and hold the Center Button. While continuing to press the Center Button, once the arrows fade, press the first position in the Code, and then release both buttons. Continue entering the rest of the code.
- Total access and programming control.

#### Guest Codes:

- Up to 3 Guest Codes can be set by Primary Code user or Backup Master Code user.
- No Guest Codes are factory-set.
- Can be stored at the RIGHT, DOWN or LEFT arrow positions.
- No programming control.
- Must be 4-12 positions in length.
- For greater security, use a longer code with multiple directions.

**NOTE: To safeguard programming access for the Primary Code user, a Guest Code cannot match or start with the same sequence of the current Primary Code (i.e. if Primary Code is UP/DOWN/LEFT/RIGHT, a Guest Code cannot exactly match or start with UP/DOWN/LEFT/RIGHT).**

### LOCK STATUS

The center button and arrows light to indicate lock status during operation and programming. See the LED Display Chart below or [www.masterlock.com](http://www.masterlock.com) for additional information.

### HOW TO OPEN THE LOCK

- Enter a code by pressing the corresponding arrows. Do not pull on the shackle during code entry.
  - All arrows light blue when any arrow is pressed. The center button lights blue during code entry. If the buttons do not light, or if the center button flashes yellow during code entry, the battery needs to be replaced.
  - To clear the code entry at any time, press the center button. Re-enter the code from the beginning.
  - After three consecutive incorrect code entry attempts, the lock times out and center button fades in and out red for one minute.
  - When the proper code is entered, the center button lights green and the arrows light clockwise twice.
- After the center button lights green, open the lock within 5 seconds or lock will relock.

### HOW TO CHANGE THE BATTERY

- Unlock the lock and pull the shackle up.
- Pull out the battery drawer and remove the old battery. (Fig. B)
- Install a new CR2032 battery with the positive (+) side facing the (+) cutout in the drawer (down).
- Close the battery drawer.

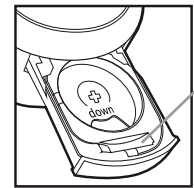


Fig. B

Jump Slot  
 Fente de la pile  
 Batterieschlit

### HOW TO USE THE BATTERY JUMP SLOT

\* If battery voltage is insufficient to unlock the lock, pull out the battery drawer to expose the battery jump slot (Fig. C). **Do not force the drawer open further. It will not extend fully with the lock in the locked position.** Hold a new CR2032 battery in the jump slot with positive (+) side of battery facing toward the lock face and start at step 1 above.

\*\* Program mode cannot be accessed when the lock is powered by a battery in the jump slot.

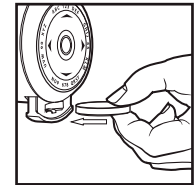


Fig. C

### General Operation - LED Display Chart

LED Display	Status	Condition
Arrows and center button on for 1 second.	Wake Up	When in locked sleep mode and center button is pressed. (First arrow button pressed counts towards code entry)
Center button lights blue and arrows flash with each press.	Code Entry	When in locked sleep mode and any arrow button is pressed or during code entry to unlock.
Center button green for 1 second. Arrows rotate clockwise twice.	Correct Code	After valid code is accepted, shackle can be pulled open.
Center button blue. Arrows flash twice.	Clear Entry	After center button is pressed to clear a code entry.
Center button flashes red 3 times.	Code Failed - Max. Length	After 12 arrow button presses are made.
Center button green for 1 second. Arrows rotate counter-clockwise twice.	Locked	After shackle is closed.
Center button fades in and out red in 1 second, then off for 2 seconds. Repeats for 1 minute.	Lockout - 3 Incorrect Code Entries	After 3rd incorrect code entry. Pressing center button during code entry to clear the lock counts as incorrect entry.
Center button red for 1 second, then sleep mode.	Time Out	5 seconds after last button press in locked mode.
5 second time out, no lights on.	Time Out - Lock Not Opened	5 seconds after unlocking without raising the shackle. Lock relocks.
Center button flashes yellow for 4 seconds.	Low Battery	After first button press from locked sleep mode if battery voltage low.

### Program Mode - LED Display Chart

LED Display	Status	Condition
Center button white. Each arrow with a stored code lights until button is pressed.	Stored Code Positions	After pressing center button 2 seconds to enter Program Mode.
Center button white. Selected arrow position flashes twice, then all arrows off.	Arrow Position Selection	After pressing an arrow followed by the center button.
Center button green. Selected arrow flashes 3 times. Arrows with stored codes light for 1 second, then sleep mode.	Arrow Position Deletion	After pressing and holding the selected arrow position for 5 seconds.
Center button flashes red 6 times, then sleep mode.	Arrow Position Deletion Failed - Primary Code	After the UP position arrow is selected for deletion.
Center button white.	Awaiting New Code Entry	After center button pressed to enter new code.
Center button lights white and arrows flash with each press.	Code Entry	During new code entry.
Center button fades in and out white in 1 second. Repeats until any button is pressed or timeout is reached.	Awaiting Code Confirmation	Waiting for code confirmation entry.
Center button green. Selected arrow flashes 3 times. Arrows with stored codes light for 1 second, then sleep mode.	Code Accepted	When confirmation code matches initial code.
Center button flashes magenta 6 times, then sleep mode.	Code Rejected - Invalid	When new code is invalid.
Center button flashes red 3 times, then sleep mode.	Code Rejected - Does Not Match	When confirmation code does not match initial code.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. This Class B digital apparatus complies with Canadian ICES-003.

### WEEE

Figure 1



Figure 1 represents the requirements not to dispose of WEEE as unsorted municipal waste and to collect such waste separately. For private households: Information on Disposal for Users of WEEE (this symbol (figure 1) on the product(s) and / or accompanying documents means that used electrical and electronic equipment (WEEE) should not be mixed with general household waste. For proper treatment, recovery and recycling, please take this product(s) to designated collection points where it will be accepted free of charge. Alternatively, in some countries, you may be able to return your products to your local retailer upon purchase of an equivalent new product. Disposing of this product correctly will help save valuable resources and prevent any potential negative effects on human health and the environment, which could otherwise arise from inappropriate waste handling. Please contact your local authority for further details of your nearest designated collection point. Penalties may be applicable for incorrect disposal of this waste, in accordance with your national legislation. For professional users in the European Union: If you wish to discard electrical and electronic equipment (EEE), please contact your dealer or supplier for further information. For disposal in countries outside of the European Union: This symbol is only valid in the European Union (EU). If you wish to discard this product please contact your local authorities or dealer and ask for the correct method of disposal.

### Battery Directive

Figure 2



2006/66/EC including amendment 2008/12/EC is the European Community Directive on batteries and accumulators and waste batteries and accumulators. Figure 2 indicates "separate collection" for batteries and accumulators and battery packs.

